

# Burning House? Call 9-1-1 Burning Question? Call 2-1-1

- Peninsulas' 2-1-1 exists to provide integrated health and human services information and a referral network for residents of the Kitsap and Olympic Peninsulas.
- Peninsulas' 2-1-1 is a partnership between United Ways of Kitsap, Clallam, Mason, Grays Harbor, and Pacific counties, United Good Neighbors of Jefferson County, and Kitsap Mental Health Services
- Peninsulas' 2-1-1 is part of the Washington 2-1-1 and national 2-1-1 initiative sponsored by United Way World Wide.

## **Here is a recap for 2018-2019**

3% of callers asked respond that they are Active Duty Military, Veterans, or are a Military Dependent.

37% of callers asked for income information are below 100% FPL.

The most referred to Providers are:

1. Housing Solutions Center
2. St Vincent de Paul
3. Kitsap Community Resources
4. Kitsap Legal Services / CLEAR
5. Catholic Community Services

The most requested needs are:

1. Housing/Low-Cost Housing
2. Legal
3. Utilities
4. Rent/Mortgage
5. Transportation

The most Unmet Needs are:

1. Emergency Shelter
2. Transportation
3. Rent/Mortgage Assistance
4. Utilities
5. Legal

Of callers that are homeless:

- 40% are Single Women
- 32% are Single Men
- 12% are Two Parent Families
- 9% are Women with Children
- 4% are Men with Children
- 3% are Couples

2-1-1 is launching texting services. Simply text your zip code to 898211 (TXT211)\* to reach an information referral specialist by text message. Voice callers can also receive resource referral by text or email upon request.

2-1-1 utilizes Language Line to provide Information and Referral services in over 150 languages.

Of callers asked, 97% felt that calling 2-1-1 was helpful.

Find resources online by visiting <http://WA211.org>

*\*Standard msg & data rates may apply. Text STOP to opt-out. HELP for help. For end user privacy and terms and conditions of texting with 898211, go to: <http://www.preventionpaystext.com/policies/>*

